

# EPSON PRODUCT SUPPORT BULLETIN

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<b>Date:</b>	8/30/2007	<b>Originator:</b>	DS
<b>PSB #:</b>	PSB.2007.08.001	<b>Authorization:</b>	Kps
<b>Reference:</b>	N/A	<b>Total Pages:</b>	1
<b>Product(s):</b>	Epson Projectors with an HD-15 VGA Analog/Component Input		
<b>Subject:</b>	Elmo HV-110XG Document Camera and Projector Compatibility		

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This bulletin was created to inform you of an operational issue with the Elmo HV-110XG Document Camera when initially connected to an Epson projector.

## **Problem:**

When attempting to use the Elmo HV-110XG Document Camera connected via the VGA HD15 connection to display content from its document bed. When connected to the projector, the projector displays only the **Blue Screen - No Signal** message and will blink off and on or display just the Blue Screen - No Signal message. When a computer is connected to the Elmo HV-110XG Document Camera and switched to Pass-Through mode, the computer image is displayed correctly by the projector. When switching back to the document table source of the Elmo HV-110XG Document Camera, the problem returns. The Elmo HV-110XG Document Camera puts out a Progressive Scan 20fps signal to the projector's VGA Analog port. This signal is detected at 15 kHz Vertical and 291.8 kHz Horizontal frequencies which are beyond projector sync specifications.

## **Solution:**

With the Elmo HV-110XG Document Camera powered on and connected to the projector via the VGA computer cable, access the **Computer1/Computer2** setting in the projector menu system and select the **Component** setting within the appropriate connection. This will allow the Elmo HV-110XG Document Camera and projector to sync and the projector to display the image of the document camera bed and its contents. However, the image will have a pink cast. To eliminate the pink cast, change the projector setting from Component to **RGB** then to **Auto** and exit from the menu. The projected image will now look normal. This will now allow the Elmo HV-110XG Document Camera to sync and display the image properly to any other connected Epson projector without having to change the projector settings.

# EPSON PRODUCT SUPPORT BULLETIN

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<b>Product(s):</b>	PowerLite 5600p and 7600p		
<b>Subject:</b>	EPSON RS-232 Reference Manual Level 6 (ESC/VP) Update		

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## Update to the ESC/VP Level 6 Manual for the PowerLite 5600p and PowerLite 7600p:

The **PowerLite 5600p** and **PowerLite 7600p** do not accept the ESC/VP Level 6 POWER ON command when the projector is in the standby mode.

For these two projectors, please use the following POWER ON command:

ESC 07 01 00 03 01 F4

After the projector is powered on, the PowerLite 5600p and PowerLite 7600p will respond normally to the commands from ESC/VP Level 6 manual.